

# **User Guide**



Dashboard

USD Account

Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

**Custody Accounts** 

Digital Custody Fiat Custody

Convert

**Profile Menu** Two-Factor Authentication

Notifications Help & Support

# Login into your FV Bank Account

Visit <u>https://portal.fvbank.us/login</u> and enter credentials to login into your FV Bank business or individual account.

🗗 FV BANK		Language 🗸
	Login	
	Username Password	
	Forgot your password? Submit	
	New to FV Bank? Register here Version Test 3.0.0	

### Dashboard

# USD Account Deposit Instruction Make a Payment

FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support

BANK

# **View FV Bank Dashboard**

After logging in to your FV Bank account, you are presented with the **Dashboard** screen.

The **first section** of the the dashboard displays your FV Bank Portfolio and USD account balance. The **next two sections** displays your flat and digital asset custody account balance and information and the **last section** displays your account's recent transaction history.

On the left side of the screen, you can find the banking menu which allows you to navigate to different banking features. At any time, you can go back to the Dashboard screen by clicking the **"Dashboard"** option in the banking menu

(FV BANK	$\equiv$ Dashboard						(A)	$ m R$ John Smith $\sim$	
88 Dashboard									
③ USD Account	Portfolio Balance*								
Deposit Instruction	¢709 14			USD Account	\$3	00.00			
🐺 Make a Payment 🛛 🗸	\$770.16			-					
🔝 Custody Accounts 🛛 🗸									
₫ Convert	First Curstody (01)								
O Help & Support	Flat Custody (01)								
් Logout	Custody Account (USD)		Apply for						
	\$470.49		New Account						
	Digital Asset Custody (03)								
	Bitcoin Custody (BTC) 0.00100000 BTC	0.	Ethereum Custody (ETH)			USD Coin Custody (USDC)		+ Apply for New	
	\$27.67	× \$	0.00		鼮	<b>\$0</b> .00	1	Account	
	Recent Transaction							Account (USD) +\$120.0	~

Dashboard

#### **USD Account**

# Deposit Instruction Make a Payment

FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

# Notifications Help & Support



# **USD** Account

**Account (USD)** screen shows your FV Bank's USD account balance and the complete transaction history. To go to this screen, click on **"USD Account"** option in the left side menu.

FV BANK =	USD Account			$\bigcirc$ A John Smith $\vee$
🗄 Dashboard	Account (USD)		Ŷ	' Show filters 过 Download 🗧
③ USD Account	🖨 Print transactions	USDC Deposit Address		
盦 Deposit Instruction	Balance	\$300.00		
🗟 Make a Payment 🛛 🗸				
🖹 Custody Accounts 🗸 🗸	Posted Date	From / To	Description	Amount
₫ Convert	10-09-2023	FV Bank (USD)	Transfer Custody	\$ +120.00
ြာ Help & Support	10-09-2023	FV Bank (USD)	Transfer Account	\$ -120.00
🕛 Logout	09-11-2023	FV Bank (USD)	Transfer Account	\$-500.00
	09-11-2023	Nitin MMA Corp		\$+800.00

Show filters

Click to expand and view the transaction filter options. Filter transactions based on time, amount, payments type, user, transaction number and account number.

## Download

Download the account transactional statement in pdf, csv or excel file format.



View your USDC deposit address. FV Bank enables its customers to deposit funds in USDC which automatically is converted to USD at the moment of deposit.

Dashboard

**USD Account** 

## **Deposit Instruction**

# Make a Payment

FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

# Notifications Help & Support



# **Deposit Instruction**

In this scream, you can view deposit instructions for your bank account. FV Bank offers you diverse option for depositing funds to your FV Bank USD account. You can either deposit USD via wire transfers or deposit USDC stablecoin or EUR into your FV Bank account and have it converted into USD at the moment of deposit.

# **USD Deposit Instruction**

Select the **"Deposit Instruction"** option from the left side menu. The initial page of the deposit instruction screen will display USD deposit details by default. To view deposit details for other currencies, select the deposit currency from the dropdown list. (USD/EUR/USDC)

(FV BANK	Ξ Deposit Instruction
Image: State	Select the Deposit Currency Note: Please choose the currency for deposit from the dropdown
ු Help & Support උ Logout	Bank Name Address Account Number 780000110912 For International originated wires, please note, your sending bank must have a US correspondent bank and be able to process through Fed Wire, SWIET navmente are not a upported with these details
	BIC Bank Name Address

Das	h	ho	а	7
				5

USD Account

# **Deposit Instruction**

## Make a Payment

FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

# Notifications Help & Support



# **EUR Deposit Instruction**

Select the EUR as deposit currency from the dropdown list.

Ξ	Deposit Instruction	
	Select the Deposit Currency Note: Please choose the currency for deposit from the dropdown	
	EUR • USD USD Bank Name	
	IBAN Bank Address Ustante Date View	
	HISTORIC KALES VIEW	

You can also view the EUR/USD conversion rates by clicking on the **"View"** button. These rates are refreshed daily. Once EUR is deposited, it will be auto-converted to USD and will be reflected in your FV Bank USD account balance (after processing).

**Note:** To get access to EUR deposit feature, reach out to our support team at <u>support@fvbank.us</u> or get in touch with your account manager. Once the EUR deposit product is enabled for your account, you will be asked to accept the updated terms and conditions upon login. Once accepted, you will be able to access yout EUR deposit details as shown above.

Dashboard USD Account

# **Deposit Instruction**

# Make a Payment

FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** 

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

# **USDC Deposit Instruction**

Select the USDC as deposit currency from the dropdown list.



You can also view the USDC deposit address which you can use to receive USDC funds in your FV Bank account. USDC deposited to this address will be converted to USD at the moment of deposit.

You can also check out the <u>USDC user guide</u> for more detailed information.

Dashboard USD Account Deposit Instruction Make a Payment

FVNet Transfer

Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support

# 

# Make a Payment - FVNet Transfer

Click on Make a Payment option followed by selecting the **"FVNet Transfer"** option. This payment option allows you to transfer money to any FV Bank individual or business account holder without entering all their account details using **FVNet** payment method.

(FV BANK	≡ Make a Payment		🗳 🔉 John Smith 🗸
🗄 Dashboard	FVNet Transfer		
<ul> <li>③ USD Account</li> <li>④ Make a Payment </li> </ul>	Account balance	\$300.00	
FVNet Transfer	To user *	E-mail/US Account Number	
Domestic Transfer International Transfer	Amount *	\$ 0.00	
Custody Accounts ~			Next
፬ Convert			
ြ Help & Support			
🖒 Logout			

# How to transfer funds via FVNet Payment method



To initiate a transfer via FVNet, first enter the FV Bank payee's email address or account number.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

### **Custody Accounts**

Digital Custody Fiat Custody

Convert

# Profile Menu

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

NK



Enter the **amount** to be transferred, attach an **invoice** (optional), select the **payment purpose** from drop down menu, provide a **transaction description** and click on **"Next"**.

Account balance	\$300.00	
To user *	Se Fintech Ventures	×
Amount *	\$ 50.00	
Invoice		1 ()
Payment Purpose *		÷ (i)
Description	Contract Payment Education Payment Investment Purchase	
	Invoice Payment	

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support





The system will present you with a preview of your payment transfer information. Review that all the information is correct before clicking on **"Confirm"** to proceed with the transaction.

(!) The payment will re	equire authorization		
To user	은 Fintech Ventures		
Amount	\$50.00		
Applied fees	Fee - FV Net Payment (Individual):	\$1.00	
Payment Purpose	Invoice Payment		
Total amount	\$ 51.00		

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor Authentication

# Notifications Help & Support

**BANK** support@fvbank.us



The payment request is now submitted for further authorization. You will be notified once the payment has been approved and processed successfully.

← Payment details		🔎 Print
✓ View authorizations		
✓ The payment was succ	essfully processed	
Amount	\$ 50.00	
Performed by	😤 John Smith	
Posted Date	10-10-2023 03:22 AM	
From	Sohn Smith	
То	A Fintech Ventures	
Transfer type	Payment - FV Net	
Channel	Mainweb	
Transaction number	FV000020076	Payment
Payment Purpose	Invoice Payment	performed ×
Authorization comments	Auto Authorized	A payment of \$50.00 (FV000020076) has been performed to <b>Fintech Ventures</b>

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## Profile Menu

Two-Factor Authentication

Notifications Help & Support

# Make a Payment - Domestic and International Transfer

The next two payment type, **Domestic and International transfer**, under **Make a Payment** option allows you to execute USD, cross-border foreign currency and stablecoin payments. To initiate a payment request, you will first need to create the beneficiary and provide its payment details.

If you have already created the beneficiary then you can select them from the list of your already approved beneficiaries.

<b>伊FV BANK</b>	≡ Make a Payme	ent			Ð	A John Smith $\vee$
88 Dashboard	Transfer - Select B	eneficiary				(+) Add new
<ul> <li>(§) USD Account</li> <li>(§) Make a Payment </li> </ul>	Beneficiary Type	Not applied	٥	Beneficiary Name		
FVNet Transfer Domestic Transfer	Emai			Beneficiary Status	No options selected +	
International Transfer	Beneficiary		Туре	Country	Status	Action
Custody Accounts ~	22 22 22					
₫ Convert	Alice Smith		Individual	United States of America	Active	Select

To view beneficiary details, click on the **beneficiary's name**.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** 

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

This screen displays the Beneficiary's **name**, **email**, **status** and **address** information. If you want to disable the beneficiary for further transactions, you can do it by selecting the **"Disable Transactions"**.

(FV BANK	Ξ Make a Payment		🔎 옷 John Smith 🗸
88 Dashboard (i) USD Account (ii) Make a Payment v	<ul> <li>Alice Smith - (alice.smith)</li> <li>Disable Transactions</li> </ul>	h@fvbank.us) details	Select
FVNet Transfer Domestic Transfer	Creation date Created by	10-10-2023 03:35 AM	
<ul> <li>Custody Accounts ∨</li> <li>Convert</li> </ul>	Fields Beneficiary Type Beneficiary Name	Individual Alice Smith	
④ Help & Support () Logout	First Name Last Name Email Beneficiary Status	Alice Smith Active	
	Address Information Address City Postal Code Country	1021 Hedge Street New Providence 07974 United States of America	

# **Create a new beneficiary**



To create a new beneficiary, go back to the domestic or international transfer screen by selecting the left side menu option.

Dashboard USD Account Deposit Instruction Make a Payment Step 2

FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

# **Profile Menu**

Two-Factor Authentication

# Notifications Help & Support



#### Click on the **"Add new"** button on the top right corner.

FV BANK	Ξ Make a Paymer	nt			<b>A</b>	옷 John Smith $\vee$
E Dashboard	Transfer - Select Ben	eficiary				🕀 Add new
S USD Account Image: Second secon	Beneficiary Type	Not applied	¢	Beneficiary Name		
FVNet Transfer Domestic Transfer	Email			Beneficiary Status	No options selected	٩
International Transfer	No results match the se	earch criteria				
E Custody Accounts ∨ ② Convert						
ා Help & Support ්) Logout						

Dashboard USD Account Deposit Instruction Make a Payment Step 3

FVNet Transfer Domestic and International Transfer

**Custody Accounts** 

Digital Custody Fiat Custody

Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support



After clicking on Add new, choose the beneficiary type (Individual/Business), write the name, email(optional), and address of the beneficiary and click **"Save"** 

Fields		
Beneficiary Type *		
First Name *	Individual	
Land Marris &	Business	
Last Name *	Smith	
Email		
Address Information	1	
Address Information	1021 Hedge Street	
Address Information Address * City *	1021 Hedge Street New Providence	(
Address Information Address * City * Postal Code *	1021 Hedge Street New Providence 07974	

- For Individual beneficiary, details required are Beneficiary Name, Email (optional), and Address details
- For Business beneficiary, details required are Business Name, Email (optional) and Business Address details

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** 

Two-Factor Authentication

Notifications Help & Support



#### Your beneficiary has been created successfully.

(FV BANK	∃ Make a Payment		🖉 ス John Smith 🗸
E Dashboard  USD Account	← Alice Smith - (alice.sm	ith@fvbank.us) details	Select
👼 Make a Payment 🛛 🗸 🖉	Usable transactions		
FVNet Transfer Domestic Transfer	Creation date Created by	10-10-2023 03:35 AM & John Smith	
Custody Accounts  Convert	Fields Beneficiary Type Beneficiary Name	Individual Alice Smith	
ා Help & Support	First Name Last Name Email	Alice Smith	
U Logout	Beneficiary Status	Active	
	Address Information		
	Address	1021 Hedge Street	
	City	New Providence	
	Postal Code	07974	
	Country	United States of America	

**Note:** Every time you add a new beneficiary, it will go through a screening. If the Beneficiary is not shown as active after clicking on Save, you can refresh the page to check the status of the beneficiary.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor Authentication

Notifications Help & Support

# 

# Add Beneficiary Payment Instrument

After creating the beneficiary, you will need to provide the beneficiary's payment details to initiate a payment transfer.



Click on **"Select"** button on the right side of your added beneficiary.

(FV BANK	≡ Make a Paymer	nt				🌔 🙏 John Smith 🗸
Dashboard     USD Account	Transfer - Select Ber	neficiary				(+) Add new
🐨 Make a Payment 🛛 🗸 🖉	Beneficiary Type	Not applied		Beneficiary Name		
FVNet Transfer	Email			Beneficiary Status	No options selected +	
International Transfer	Beneficiary		Туре	Country	s	tatus Action
Custody Accounts      V     Convert	Alice Smith		Individual	United States of America	A	Select
<ul> <li>Help &amp; Support</li> <li>Logout</li> </ul>						

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support



Step 2

This screen shows you a list of already added beneficiary's payment information.

Click on **"Add new"** button on the top right corner to add a new payment instrument for the beneficiary.

(FV BANK	Ξ Make a Payment	ඳ John Smith $\smallsetminus$
88 Dashboard	- Beneficiary Payment Instruments	+ Add new
<ul> <li>S USD Account</li> <li></li></ul>	From Account Name Nickname	
FVNet Transfer Domestic Transfer	Supported Currencies Payment Instrument Status Active, Failed, Invalid, Reje •	
International Transfer	No results match the search criteria	
Custody Accounts ~ Convert		
G Help & Support		
🖒 Logout		

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## Profile Menu

Two-Factor Authentication

# Notifications Help & Support

support@fvbank.us

BANK



# Select the **Destination Currency** and choose the **Payment Type** from the dropdown list.

Destination Currency *		
lickname *	USD	
	BTC	
	ETH	
	USDC	
	EUR	
	GBP	
	CAD	

Destination Currency *	USD	
Payment Type *	1	
Nickname *	Payment - Domestic (ACH) Payment - Domestic Wire	

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor

Authentication

Notifications Help & Support



Step 4

Enter the Beneficiary payment information for making a Domestic Wire transfer (USD )and click **"Save"** 

Details required for Domestic Wire transfer (USD) are Nickname, Account Number, Routing Number, and Account Type (Checking/Saving).

Destination Currency *	USD	
Payment Type *	Payment - Domestic Wire	
Nickname *	Alice	
Account Number *	856667	
Routing Number *	011401533	
Account Type *	1	
Bank Information	Checking	
Bank Name *	Saving	
Bank Address *	688 South Willow Street	
Bank City *	Manchester	
Bank State *	NH	
Bank Postal Code *	03103	
Bank Country *	United States of America	
Bank Phone	800-883-4224	

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

#### Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support





(FV BANK	≡ Make a Paymer	nt			C	♀ John Smith 〜
<ul> <li>Bashboard</li> <li>USD Account</li> </ul>	← Beneficiary Pay	yment Instruments				🕂 Add new
🗟 Make a Payment 🛛 🗸	From Account Name			Nickname		
FVNet Transfer Domestic Transfer	Supported Currencies			Payment Instrument Status	Active, Failed, Invalid, Reje 🕈	
International Transfer	Nickname From	m Account Destination Currer	cy Payment Type	Status A	Account	Action
<ul> <li>Custody Accounts ~</li> <li>Convert</li> </ul>	Alice Acco	ount (USD) USD	Payment - Domestic Wire	Active 8	56667 (Citizens Bank National Association)	Make Transfer
ා Help & Support 🔆 Logout						

Note: You can also add multiple payment instruments for the same beneficiary.

# Initiate Payment Request - Domestic Wire (USD)



Select **"Make Transfer"** button on the right side of your added beneficiary payment information to initiate the Domestic Wire (USD) payment request.

# Dashboard USD Account Deposit Instruction Make a Payment

FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

# Profile Menu

Two-Factor Authentication

# Notifications Help & Support





Enter the Amount, Payment Purpose (from Dropdown), Document Reference Number, Document Type, Description, attach an Invoice and click "Save".

← Transfer	
Account balance	\$249.00
Transfer type *	Payment - Domestic Wire
Amount *	\$ 0.00
Routing Number *	011401533
Account Number *	856667
Beneficiary First Name *	Alice
Beneficiary Last Name *	Smith
Beneficiary Email	
Beneficiary Address *	1021Hedge Street
Beneficiary City *	New Providence
Beneficiary Postal Code *	07974
Beneficiary Country *	United States of America
Beneficiary Bank Name *	Citizens Bank National Association
Beneficiary Bank Address *	688 South Willow Street
Beneficiary Bank City *	Manchester
Beneficiary Bank State *	NH
Beneficiary Bank Postal Code *	03103
Beneficiary Bank Country *	United States of America
Beneficiary Bank Phone	800-883-4224
Invoice	
Payment Purpose *	• 0
Description	
	Next

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support



Step 3

• The system will present you with a preview of your payment transfer information. Review that all the information is correct before clicking on **"Confirm"** to proceed with the transaction.

Payment confirmation		
(!) The payment will require a	e authorization	
To account	FV Bank (USD)	
Transfer type	Payment - Domestic Wire	
Amount	\$100.00	
Applied fees	Fee - Domestic Wire Payment (Individual): \$35.00	
Routing Number	011401533	
Account Number	856667	
Beneficiary First Name	Alice	
Beneficiary Last Name	Smith	
Beneficiary Email		
Beneficiary Address	1021 Hedge Street	
Beneficiary City	New Providence	
Beneficiary Postal Code	07974	
Beneficiary Country	United States of America	
Beneficiary Bank Name	Citizens Bank National Association	
Beneficiary Bank Address	688 South Willow Street	
Beneficiary Bank City	Manchester	
Beneficiary Bank State	NH	
Beneficiary Bank Postal Code	a 03103	
Beneficiary Bank Country	United States of America	
Beneficiary Bank Phone	800-883-4224	
Document Reference Number	ur XXXXXXXXXXXX	
Payment Purpose	Contract Payment	
Document Type	X000000X	
Total amount	\$135.00	
Previous		Confirm

# Dashboard USD Account Deposit Instruction Make a Payment

FVNet Transfer Domestic and International Transfer

## Custody Accounts

Digital Custody Fiat Custody

## Convert

# Profile Menu

Two-Factor Authentication

# Notifications Help & Support





The payment request is now submitted for further authorization.

← Payment details	
C The payment was submi	tted for further authorization
Status	Pending authorization
Awaiting authorization by	administrator
Amount	\$100.00
Total amount	\$135.00
Performed by	😤 John Smith
Posted Date	10-10-2023 04:13 AM
From	은 John Smith
From account	219937323
То	🚔 Alice Smith
Transfer type	Payment - Domestic Wire
Channel	Main web
Transaction number	FV000020079
Routing Number	011401533
Account Number	856667
Beneficiary First Name	Alice
Beneficiary Last Name	Smith
Beneficiary Email	
Beneficiary Address	1021 Hedge Street
Beneficiary City	New Providence
Beneficiary Postal Code	07974
Beneficiary Country	United States of America
Beneficiary Bank Name	Citizens Bank National Association
Beneficiary Bank Address	688 South Willow Street
Beneficiary Bank City	Manchester
Beneficiary Bank State	NH
Beneficiary Bank Postal Code	03103
Beneficiary Bank Country	United States of America
<b>Beneficiary Bank Phone</b>	800-883-4224
Document Reference Number	XXXXXXXXXXXXX
Payment Purpose	Contract Payment
Document Type	XXXXXXXXX

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

Convert

# Profile Menu

Two-Factor Authentication

Notifications Help & Support



# Make USD, cross-border foreign currency and stablecoin payments

With FV Bank, you can make payments in multiple currencies via multiple payment methods without the need to trade in foreign currencies, open additional accounts, or be forced to hold foreign currency balances. FV Bank supports:

- ★ USD domestic, international wire transfers, dedicated ACH direct debits and direct deposits
- ★ Cross-border foreign currency transfers in 10 currencies GBP(faster payments), EUR(SEPA), SGD, CAD, HKD, ZAR, JNY, MXN, BRL, and AED
- ★ USDC Stablecoin transfer

To execute payments using any of the above option, create the beneficiary by following the same steps for creating beneficiary and their payment instrument.

Create new Beneficiar		
Destination Currency *		
Niekaene *	НКО	
NICKName	ZAR	
condine	SGD	
	Yqt	
	MXN	
	BRL	
	AED	

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support



# **Custody Accounts - Digital Custody Accounts**

Alongside managing USD banking and payments, FV Bank is a regulated, secure, and qualified custodian allowing individuals and businesses secure custodial storage of digital assets including Bitcoin, Ethereum, USDT and more!

To **view/create** your digital assets custody account, click on **"Custody Accounts"** option followed by **"Digital Custody Accounts"** in the left side menu.

(FV BANK	$\equiv$ Custody Accounts			오 John Smith 🗸
<ul> <li>B Dashboard</li> <li>USD Account</li> </ul>	Digital Custody Accounts			
🐺 Make a Payment 🛛 🗸	Asset	Address	Balance	QR Code
Custody Accounts V	Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00100000	Click to View
Fiat Custody Accounts	Ethereum (ETH)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
₫ Convert	USD Coin (USDC)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Help & Support	Tether (USDT)	Click to apply now		
🖒 Logout	Binance USD (BUSD)	Click to apply now		
	MATIC (MATIC)	Click to apply now		
	Dogecoin (DOGE)	Click to apply now		
	Cardano (ADA)	Click to apply now		
	Polkadot (DOT)	Click to apply now		

This screen will display the list of digital assets whose custody FV Bank provides along with the information of digital assets custody account which you have already created including digital asset deposit address and balance.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## Custody Accounts Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor

Authentication

Notifications Help & Support

# 

# **Apply for Digital Asset Custody Accounts**

Step 1

To create a custody account of the desired digital assets - click **"Custody Accounts"** followed by **"Click to apply now"** under the digital assets of your choice (**in this case Bitcoin**)

Digital Custody Accounts			
Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00100000	Click to View
Ethereum (ETH)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
USD Coin (USDC)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Tether (USDT)	Click to apply now		
Binance USD (BUSD)	Click to apply now		
MATIC (MATIC)	Click to apply now		
Dogecoin (DOGE)	Click to apply now		
Cardano (ADA)	Click to apply now		
Polkadot (DOT)	Click to apply now		

**Note:** You need to setup Two Factor Authentication (2FA) before applying for Custody account.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## Custody Accounts Digital Custody

Fiat Custody

## Convert

# Profile Menu

Two-Factor Authentication

# Notifications Help & Support





Click on **"Apply Now"** button to finish the application process.



E Custody Accounts	Your request to open a new custody account for USDT has been received. Our team will get nuch with you in case they need more information. Once it is approved, the account will be visible on the Dashboard and on the left navigational bar under "Custody Accounts".	(	A John Smith V
Asset	Address	Balance	QR Code
Bitcoin (BTC)	tb1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00100000	Click to View
Ethereum (ETH)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
USD Coin (USDC)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
Tether (USDT)	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View

**Note:** If you are a new Digital Asset Custody user, while applying for custody account, you will be prompted to accept the Terms & Conditions. You will be required to read and electronically sign the Custody Terms & Conditions,

Dashboard USD Account **Deposit Instruction** Make a Payment

> FVNet Transfer Domestic and International Transfer

```
Custody Accounts
  Digital Custody
  Fiat Custody
```

Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support



# Manage your Digital Assets account

FV Bank allows its customers to deposit, hold and transfer digital assets within the bank's regulated and compliant banking platform.

To view the deposit address of digital assets, select "Custody Accounts" followed by "Digital Custody Accounts" from the banking menu. Under the Digital Custody Accounts, select "Click to view" next to digital asset of your choice.

(FV BANK		Accounts			옷 John Smith ∽
<ul> <li>Bashboard</li> <li>USD Account</li> </ul>	Digital Cust	ody Accounts			
🖗 Make a Payment 🛛 🗸	Asset		lddress	Balance	QR Code
🖾 Custody Accounts 🗸 🗸	Bitcoin (BTC)	1	b1qdn95x5hq0v7fmukh5pj3k0hm4t5d7kup2ze57u	0.00100000	Click to View
Fiat Custody Accounts	Ethereum (ETH	H) (	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
2 Convert	USD Coin (USI	DC) (	0xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
ා Help & Support	Tether (USDT)		xE89EFF5dE80B1341011749a3Ab655481F4163E63	0.00	Click to View
ပ် Logout	Binance USD (	BUSD)	Slick to apply now		
	MATIC (MATIC	) (	Slick to apply now		
	Dogecoin (DC	IGE)	Slick to apply now		
	Cardano (ADA	)	2lick to apply now		
	Polkadot (DO	Γ) (	2lick to apply now		

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

Custody Accounts Digital Custody Fiat Custody

Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support



This screen shows the respective digital assets **balance**, **deposit address** and the **QR code**. Copy the digital asset's **deposit address** and provide it to the sender to receive deposits into the FV Bank custody account.





This option allows you to buy and sell digital asset within your FV Bank account.



Transferring digital assets from FV Bank custody account to external wallets and exchanges.



View your custody account transaction history and download transactional statements.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## Custody Accounts Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

# Custody Accounts - Fiat Custody Accounts

Alongside custodying Digital Assets, FV Bank allows you to Custody your USD as well as providing access to Money Market Funds.

To get access to Custody Money Market (USD) feature, you will first need to send an email to FV's custody team at <a href="mailto:custody@fvbank.us">custody@fvbank.us</a>

FV BANK	$\equiv$ Custody Accounts		🔔 🖉 الم Smith 🗸
<ul><li>B Dashboard</li><li>USD Account</li></ul>	Fiat Custody Accounts		
🗟 Make a Payment 🛛 🗸	Asset	Account Number	Balance
🔲 Custody Accounts 🛛 🗸	Custody Money Market (USD)	Click to apply now	
Digital Custody Accounts	Custody (USD)	801081514	\$470.49
፬ Convert			
💮 Help & Support			
🖒 Logout			

Dashboard **USD** Account **Deposit Instruction** Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor

Authentication

Notifications Help & Support

support@fvbank.us

# Convert

This option in the menu allows you to convert USD with digital assets.

## Note: To buy any digital asset, you will need to keep balance in Custody (USD) account.



To transfer balance from USD Account to Custody Account (USD), click on "Transfer" button on the top right side of the screen.

(FV BANK	≡ Con	vert					بر ج 1	ohn Smith $\vee$
88 Dashboard	Cor	nvert - Order history						🖨 Print
③ USD Account								
👼 Make a Payment 🛛 🗸	В	Buy Sell Account (USD): \$ 300.00 Custody Account (USD): \$ 470.49					Transfer	
E Custody Accounts ~								
Digital Custody Accounts	Date	•	Pair	Туре	Price	Amount	Cost	Status
Fiat Custody Accounts	09–1	2-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
A Help & Support	09-1	2-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed
() Logout								

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

### **Custody Accounts**

Digital Custody Fiat Custody

#### Convert

**Profile Menu** 

Two-Factor Authentication

Notifications Help & Support





Enter the amount to be transferred and click "Next".

(FV BANK	$\equiv$ Convert		ス John Smith ∨
<ul><li>Bashboard</li><li>USD Account</li></ul>	← Internal Transfer		Account (USD): \$ 300.00 Custody Account (USD): \$ 470.49
<ul> <li>➡ Make a Payment ∨</li> <li>➡ Custody Accounts ∨</li> </ul>	From *	Account (USD) ↓↑	
Digital Custody Accounts	To * Amount *	Custody Account (USD)  \$ 120	
፱ Convert			Next
ා Help & Support ්) Logout			

**Caution:** Please ensure the **From** field is Account (USD) and **To** field is Custody Account (USD)

**Note:** In this screen, you can also transfer funds from Custody Account (USD) to Account (USD) by simply clicking on icon to reverse the funds transfer field.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

#### Convert

**Profile Menu** 

Two-Factor Authentication

Notifications Help & Support

BANK support@fvbank.us



The system will present you with a preview of your payment transfer. Review the information and click "Confirm" to proceed.

← Internal Transfer		Account (USD): \$ 300.0 Custody Account (USD): \$ 470.4
To account	Custody Account (USD)	
Description	Transfer Account (USD) to Custody Account (USD)	
Total amount	\$120.00	
Previous		Confirm

The transaction is now posted. You can see your new balance reflected in Custody Account (USD).

<b>Γ</b> FV BANK	Ξ	Convert					۶	$\chi$ John Smith $\sim$
88 Dashboard		Convert - Order history						🗇 Print
<ul> <li>USD Account</li> <li>Make a Payment </li> <li>Custady Accounts</li> </ul>		Buy				Ad Custody Ad	count (USD): \$180 count (USD): \$590	0.00 Transfer
Digital Custody Accounts		Date	Pair	Туре	Price	Amount	Cost	Status
Flat Custody Accounts		09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
		09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed
<ul> <li>Logout</li> </ul>								
							Payment received	×
							You have receive transaction numb new balance is \$	d a deposit of \$ 120.00 wi ber FV000020073. Your 590.49.
							Payment performe	d ×
							A payment of \$12 been performed Custody Account	20.00 (FV000020072) ha from Account (USD) to t (USD)

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

BANK

# **Buy Digital Assets with USD**



• To purchase a digital asset, select **"Buy"** option in the Convert Screen.

<b>FV BANK</b>	Ξ	Convert					<b>A</b>	$lpha$ John Smith $\sim$
88 Dashboard		Convert - Order history						🖨 Print
③ USD Account								
🖗 Make a Payment 🛛 🗸		Buy Sell				Custod	Account (USD): \$1 y Account (USD): \$4	4.00 Transfer
🖾 Custody Accounts 🛛 🗸		<b>^</b>						
፬ Convert		Date	Pair	Туре	Price	Amount	Cost	Status
		09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
() Logout		09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support

# BANK

support@fvbank.us

Step 2

Select the digital asset you wish to purchase.

# Note: You will need to have previously applied for a custody account for the specific digital asset you wish to buy.

connect buy					Cust	bdy Account (USD): \$	470.
Order Side		Order type *			Slippage: 0 %		
Buy Sell		Market	Market \$		Max Slippage:	3.00 %	(i)
Amount *	_	Est. Price *			Total *		
	0.00	•	27,430.69	USD		0.00 U	JSD
Amount of BTC to buy	E	BTC at the best market price			Estimated amount of USD to spend		
	E	тн					
	t	ISDC Buy BTC with USD					
	L	ISDT					

In this screen, you can also see the current price of the digital asset you select and also the slippage for the trade order. The Max Slippage can be modified by you, according to your best interest. Default will always be 3%.

Dashboard **USD Account Deposit Instruction** Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## Profile Menu

Two-Factor Authentication

Notifications Help & Support





#### Enter the digital asset amount you wish to purchase and click on "Buy BTC with USD"

Convert - Buy						Custo	dy Account (USD)	):\$470.4
Order Side			Order type *			Slippage: 0 %		
Buy Sell			Market		¢	Max Slippage:	3.00	% (ì)
Amount *			Est. Price *			Total *		
	0.001	BTC \$		27,425.15	USD		27.57	USD
Amount of BTC to buy			Buy BTC at the best market price			Estimated amount of USD to spend		
			Buy BTC with USD					

In this screen, you can also see the current price of digital asset you're purchasing and edit the slippage for the buy order.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support



Your digital asset purchase was successfully completed. You can click on the trade in the order history to view the details.

(FV BANK	Ξ	Convert					A	A John Smith $\sim$
Dashboard     ISD Account		Convert - Order history						🖨 Print
Make a Payment ~		Buy Sell					Account (USD) Custody Account (USD)	:\$114.00 :\$442.97 Transfer
🖾 Custody Accounts 🗸 🗸								
© Convert		Date	Pair	Туре	Price	Amount	Cost	Status
🕞 Help & Support		10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
🖒 Logout		09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
		09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

# **Sell Digital Assets for USD**



Click on "Convert" option in the left side banking menu. Select "Sell" option in the header to proceed with digital assets purchase.

(FV BANK	Ξ	Convert					Ø	$\wedge$ John Smith $\vee$
88 Dashboard		Convert - Order history						🖨 Print
③ USD Account							Account (USD):	114.00
🐺 Make a Payment 🛛 🗸		Buy Sell					Custody Account (USD): \$	442.97 Transfer
🖾 Custody Accounts 🗸 🗸		7						
୭ Convert		Date	Pair	Туре	Price	Amount	Cost	Status
ြှ Help & Support		10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.39 USD	Closed
🖒 Logout		09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235.06 USD	Closed
		09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262.09 USD	Closed

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

#### Convert

## **Profile Menu**

Two-Factor Authentication

Notifications Help & Support



Step	2	
		_

Select the digital asset you wish to sell, enter the digital asset amount and click on **"Sell BTC with USD"** 

(FV BANK	Ξ Convert		🔔 🛛 🙏 John Smith 🗸
88 Dashboard			Custody (BTC): 80.00200000
③ USD Account	Convert - Sei		Custody Account (USD): \$ 442.97
🗟 Make a Payment 🛛 🗸	Order Side	Order type *	Slippage: 0 %
🖾 Custody Accounts 🗸 🗸	Buy Sell	Market	MaxSlippage: 3.00 % 🕃
፬ Convert	Amount *	Est. Price *	Total *
🚯 Help & Support	0.001 BTC \$	27,364.20 USE	27.23 USD
() Logout	Amount of BTC to sell	Sell BTC at the best market price	Estimated amount of USD to receive
		Sell BTC with USD	

In this screen, you can also see the current price of the digital asset you select and also the slippage for the trade order. The Max Slippage can be modified by you, according to your best interest. Default will always be 3%.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

```
Profile Menu
```

Two-Factor Authentication

Notifications Help & Support

**BANK** support@fvbank.us Your digital asset sell order was successfully executed. You can click on the trade in the order history to view the trade details..

FV BANK	Ξ	Convert						(A)	$lpha$ John Smith $\sim$
器 Dashboard ⑤ USD Account		Convert - Order history							🖨 Print
☞ Make a Payment ∨ ○ Custody Accounts ∨		Buy Sell				Cu	Acc stody Acc	ount (USD): \$1 ount (USD): \$4	14.00 70.21 Transfer
₫ Convert		Date	Pair	Туре	Price	Amount	Cos	st	Status
		10-10-2023 09:45 AM	BTCUSD	Sell Market	27376.52 USD	0.00100000 BTC	27.3 USD	i8 )	Closed
🖰 Logout		10-10-2023 09:41 AM	BTCUSD	Buy Market	27386.48 USD	0.00100000 BTC	27.3 USD	9 )	Closed
		09-12-2023 08:52 AM	BTCUSD	Sell Market	26117.84 USD	0.00900000 BTC	235 USD	.06	Closed
		09-12-2023 08:48 AM	BTCUSD	Buy Market	26209.33 USD	0.01000000 BTC	262. USD	.09	Closed
								Authoriz paymen success	red it × iful
							_	Your Conversion has completed credited to you bringing your n	n request to Sell BTC/USD I and \$27.24 has been ir Custody Account (USD) ew balance to \$470.21, and

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** 

Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

BANK

# Profile Menu

To access the profile menu, click on your name **(in this case, John Smith)** on the top right corner of your screen.



Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## Profile Menu

Two-Factor Authentication

Notifications Help & Support



# **View Profile Menu**



#### Terms and Conditions

View the history of all the terms and conditions you've accepted.

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor Authentication

Notifications Help & Support

support@fvbank.us

# **Two Factor Authentication**

FV Bank adds an extra layer of security to your bank account through an additional login verification step using google authenticator



To enable 2FA for your FV Bank account, click on the username in top right of the screen followed by **"Account Details"** option. Under the Account Details,, you can find **"Two Factor Authentication" button** in the top left corner. Click on it to enable 2FA.

(FV BANK	$\equiv$ Personal	A John S
Dashboard     JSD Account	← Account Details	Two Factor Auther
a Make a Payment ∨	Group set Group	Member Individual
Custody Accounts ~           O         Convert	Full name Login name	John Smith johnsmith
Help & Support	Registration date E-mail	09-01-2023 ⊠
() Logout	Mobile phone Financial transactions enabled	Yes
	First name	Little
	Deposit Instructions	Your bank deposit details have been updated. You may only receive deposits in United States Dollars to the below accounts.
		Please use the below details for making a deposit to your account ACH and Domestic Wire Deposits in USD

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor Authentication

Notifications Help & Support



To set up Two-Factor Authentication, you will first be asked for OTP verification via your registered email address. To send the OTP, click on **"Send Code"** on the top right corner of the screen.

User	John Smith	
FV Bank require	es you to verify the OTP sent to your registered email address for your protection.	
FV Bank require	res you to verify the OTP sent to your registered email address for your protection.	
FV Bank require Please follow the b • Click "Send C	res you to verify the OTP sent to your registered email address for your protection. below steps Sode" button	
FV Bank require Please follow the b • Click "Send C • Enter the OTP	res you to verify the OTP sent to your registered email address for your protection. below steps Code" button <sup>2</sup> sent to your registered email address (Code expires in 20 minutes)	



Step 2

Enter the code sent to your registered email address and click on "Verify" to continue.

← Send Code		
Email Code *	876283	
		Verify Code

Step 4

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

Convert

Profile Menu Two-Factor Authentication

# Notifications Help & Support



The screen will show the QR code or secret key to set up the two-factor authentication using **Google Authenticator.** 

To use Google Authenticator on your smartphone, search for and download **"Google Authenticator"** from either the Apple or Android store.

Open the Google Authenticator app on your phone, and either scan the QR Code or enter the setup key generate the 2FA code.



Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

#### **Custody Accounts**

Digital Custody Fiat Custody

## Convert

**Profile Menu** Two-Factor Authentication

Notifications Help & Support



After scanning the QR code or providing the secret key, the google authenticator will generate a **6 digit verification code.** Go to your FV Bank web application and click on **"Verify"** 





Enter the code generated by the Google Authenticator and click on "Enable 2FA"

Enter Generated Code *	102853	

Dashboard **USD** Account **Deposit Instruction** Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

## **Profile Menu**

Two-Factor Authentication

**Notifications** 

Help & Support



# Notifications

Ð

To view all your notifications, click on the **bell icon** left to the username on the top right corner of the screen.

This screens displays all your account related notifications including incoming and outgoing transaction alerts, transaction authorization alerts and more!

(FV BANK	Ξ	Personal	vr x	ohn Smith $\sim$		
<ul> <li>Bashboard</li> <li>USD Account</li> <li>Make a Payment</li> <li>Custody Accounts</li> </ul>		← Notifications ✓ Mark all as read Unread only	کې Notific ۲۲۲۲ Remove all	cation settings		
Digital Custody Accounts Fiat Custody Accounts		Posted Date <u>10-10-2023</u> <u>•</u> 03:22 AM	Message A payment of \$ 50.00 (FV000020076) has been performed to	T		
Help & Support		☐ 10-10-2023 03:22 AM	A payment with transaction # (FV000020076) for \$ 50.00 has been authorized by our compliance team for processing.	Î		
		∴ 10-09-2023 5:42 PM	A payment of \$120.00 (FV000020074) has been performed from Custody Account (USD) to Account (USD)	Û		
		() 10-09-2023 5:42 PM	You have received a deposit of \$120.00 with transaction number FV000020075. Your new balance is \$300.00.	Î		
				05:41 PM	A payment of \$ 120.00 (FV000020072) has been performed from Account (USD) to Custody Account (USD)	Û
		05:41 PM	You have received a deposit of \$120.00 with transaction number FV000020073. Your new balance is \$590.49.			
		09-12-2023 08:52 AM	Your Conversion request to Sell BTC/USD has completed and \$233.89 has been credited to your Custody Account (USD) bringing your new balance to \$ 470.49, and 80.00900000 has been debited from your Custody (BTC) bringing your new balance to 80.00100000	Î		

Dashboard USD Account Deposit Instruction Make a Payment

> FVNet Transfer Domestic and International Transfer

## **Custody Accounts**

Digital Custody Fiat Custody

## Convert

Profile Menu

Two-Factor Authentication

# Notifications

Help & Support

support@fvbank.us

# **Help & Support**

This option allows you to submit your query related to your FV Bank account to the FV Bank support team. All you need to do is provide all the required information and click **"Submit"**.

FV BANK		名 John Smith $\sim$
88 Dashboard	Contact Us	
(§) USD Account	Account Holder Name	
🗟 Make a Payment 🛛 🗸	John Smith	
🖾 Custody Accounts $~~ \lor$	Account Type	
፬ Convert	Individual	
	Select Your Issue *	
Help & Support		٠
🖒 Logout	Describe your issue in one sentence *	
	Attach a file	
	Describe your issue in Details *	
		1.
		Submit